Best Practices in
'Ease of Doing Business'

Industries Department,
Government of Maharashtra

Key Reforms and Best Practices
Industries Department || MAITRI

Enactment of **Maharashtra Industry, Trade and Investment Facilitation Act, 2023**

01

Integration of a total of **119 services** with **MAITRI Single Window System**

02

Integration of **MAITRI** with **National Single Window System**

03

An **online 'Wizard'** to assist **investor** to identify **G2B services** required for setting up of an **industry**

04

A comprehensive **Dashboard** for **services applied** through **MAITRI**

05

An **Online 'Public Consultation Module'** for drafts of policies, laws, regulations to solicit comments from citizens

06

Key Reforms and Best Practices
Industries Department || MIDC

01

Provision of data of vacant land banks in an **Online Land Bank Portal** developed by MIDC

02

GIS Online system

Details about availability of road, rail, airports, water pipelines, electrical substations, police station, fire station, hospitals and education institutions

03

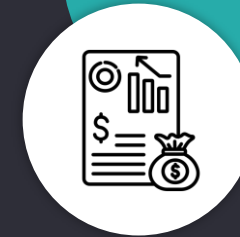- **Integration of MIDC GIS with IILB** India Industrial Land Bank

- **Integration** of **Land Allotment system** with **MAITRI - SWS**

04

Online system for **Building Plan Approval**

Plinth-level inspection abolished in all **MIDC areas**

Key Reforms and Best Practices
Industries Department || MPCB

1 **Integration** of **'Consent to Establish** under the **Air** (Prevention and Control of Pollution) Act, 1981 & **Water** (Prevention and Control of Pollution) Act, 1974' with **MAITRI-SWS**

2 **Integration** of **'Consent to Operate** under the **Air** (Prevention and Control of Pollution) **Act, 1981 & Water** (Prevention and Control of Pollution) **Act, 1974'** with **MAITRI-SWS**

3 **Integration** of **'Authorization** under the **Hazardous and Other Wastes** (Management and Transboundary Movement) Rules, 2016' with **MAITRI-SWS**

4 **Integration** of **Registration/ Renewal** under The **E-waste** (Management and Handling) Rules, 2011' with **MAITRI-SWS**

5 **Integration** of **'Registration/ Renewal** under **Plastic Waste** (Management and Handling) Rules, 2011' with **MAITRI-SWS**

6 **Integration** of **'Authorization** under **Bio-Medical Waste** Management (Management and Handling) Rules, 2016' with **MAITRI-SWS**

7 **Integration** of **'Authorization** under **Solid Waste** Management (processing, recycling, treatment, and disposal of solid waste) Rules, 2016' with **MAITRI-SWS**

8 **Integration** of **'Authorization** under **Construction and Demolition Waste** Management (Management and Handling) Rules, 2016' with **MAITRI-SWS**

9 **Integration** of **'Registration for dealers** under **The Batteries** (Management & Handling) Rules, 2001' with **MAITRI-SWS**

10 **Integration** of **Compliance Inspections** with **Central Inspection Systems** along with **Inspection-specific Dashboards**

11 **Renewal** of **Consent to Operate** (under **Water Act**, 1974 and **Air Act**, 1981) based on **self-certification**

Key Reforms and Best Practices
Food and Civil Supplies Department || Legal Metrology

01 **Integration** of **'Registration, renewals,** and **verification** under **Legal metrology/ Weights & Measures'** with **MAITRI-SWS**

02 Provision for **Auto-renewal of licenses** under **Legal Metrology Act**

03 **Integration** of **Compliance Inspections** with **Central Inspection Systems** along with **Inspection-specific Dashboards**

Key Reforms and Best Practices

Labour || Directorate of Steam Boilers | State Excise || State Excise

Integration of 'Registration of Boilers Manufacturers' with MAITRI-SWS

Integration of 'Excise Verification Certificate' with MAITRI-SWS

Integration of Compliance Inspections with Central Inspection Systems along with Inspection-specific Dashboards

Integration of 'Registration under State Excise for Label Registration' with MAITRI-SWS
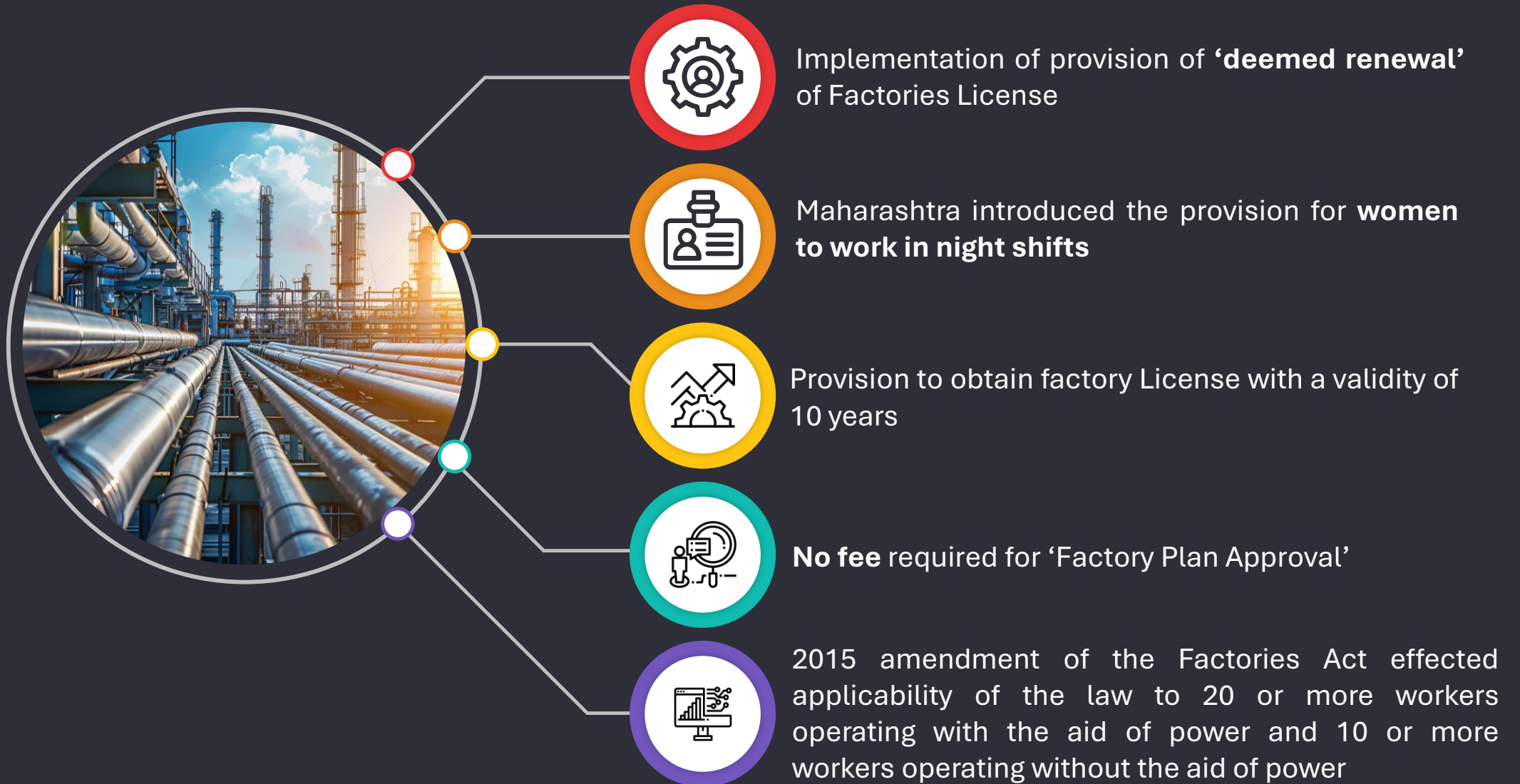
Key Reforms and Best Practices
Labour Department || Commissionerate of Labour

1 Integration of **'License for contractors'** and **'Renewal of license for contractors'** under The **Contracts Labour** (Regulation and Abolition) **Act**, 1970 with **MAITRI-SWS**

2 Integration of **'Registration** under **The Shops and Establishments Act'** with **MAITRI-SWS**

3 Integration of **'Registration** under **The Building and Other Construction Workers** (Regulation of Employment and Conditions of Service) **Act**, 1996' with **MAITRI-SWS**

4 Integration of **'Registration of establishment** under the **Inter State Migrant Workmen** (RE&CS) **Act**, 1979' with **MAITRI-SWS**

5 Provision for **'online filing of single integrated return under labour laws'**

6 **No requirement** of **renewal** under **Shops & Establishments Act**

7 Provision of **'deemed registration and renewal'** upon expiry of notified timeline for services offered under **Interstate Migrant Workmen Act, Contracts Labour Act** and **Building and Other Construction Workers Act**

8 **Integration** of **Compliance Inspections** with **Central Inspection Systems** along with **Inspection-specific Dashboards**

Key Reforms and Best Practices

Labour Department || Directorate of Industry and Safety Health

Implementation of provision of **'deemed renewal'** of Factories License

Maharashtra introduced the provision for **women to work in night shifts**

Provision to obtain factory License with a validity of 10 years

No fee required for 'Factory Plan Approval'

2015 amendment of the Factories Act effected applicability of the law to 20 or more workers operating with the aid of power and 10 or more workers operating without the aid of power

Key Reforms and Best Practices
Urban Development

Integration of services with **MAITRI-SWS:**
- **Trade License**
- **Fire NOC**
- **Water Connection**
- **Mobile Tower Approval**

- Provision to check **property tax dues online**
- Facility to **auto-calculate property tax** and make **payment online**

Implementation of **'Integrated Web-based Portal'** **(IWBP)** comprising of **ULB-level services** encompassing about **300 ULBs** in **Maharashtra**

- Implementation of **Online system** for **'Building Plan Approval'**
- Mandating **Unique Property Id** across **Maharashtra** for all vertical properties

Key Reforms and Best Practices

Finance Department || GST

Medical, Education and Drugs Department || FDA

Integration of **'Registration** under **Profession Tax'** with **MAITRI-SWS**

Helpline to assist users in **preparing** and **filing returns**

Service centers to **assist taxpayers** for **e-filing** of **returns**

Integration of **'Retail License'** with **MAITRI-SWS**

Integration of **'Drug Manufacturing License** (Registration and Renewal)' with **MAITRI-SWS**

Integration of **'Wholesale License** (Registration and Renewal)' with **MAITRI-SWS**

Key Reforms and Best Practices
Energy Department || MSEDCL

Integration of **Electricity Connection** and **'Approval of DG Set installation'** with **MAITRI-SWS**

Only 3 Documents are required for obtaining **Electricity Connection i.e. proof of identity of the user, proof of ownership/occupancy** (in case of owned/leased premise)**, authorization document** (in case of firm or company)

Electricity Connection is provided **within 7 days** where no 'Right of Way' (RoW) is required and in **15 days** where RoW is required

Integration of **Consumer Details** of **MSEDCL** with **Integrated Property Registration Portal** to search various **Encumbrances**

Key Reforms and Best Practices
Revenue Department

1 National Generic Document Registration System (NGDRS) enabled **Property Registration System** in **Maharashtra**

2 **Online publication** of **Record of Rights** for the **past 20 years** in **Maharashtra**

3 **Digitization** of **Cadastral Maps** across **Maharashtra**

4 Development of system to **Auto-trigger mutation** in **property tax, water tax** and **electricity connection** records post **property registration**

5 **Mandating Unique Property Id** across **Maharashtra** for both rural and urban land

6 An **Integrated Property Registration Portal** to search various **encumbrances** on a property free of cost at real-time without requiring any physical visit to the concerned authority to facilitate citizens and businesses

7 Development of a **System** to implement an **independent grievance mechanism** for complaints related to **property registration** at **sub-registrar** or **land records office**

Thank You